



Complete municipal bill management

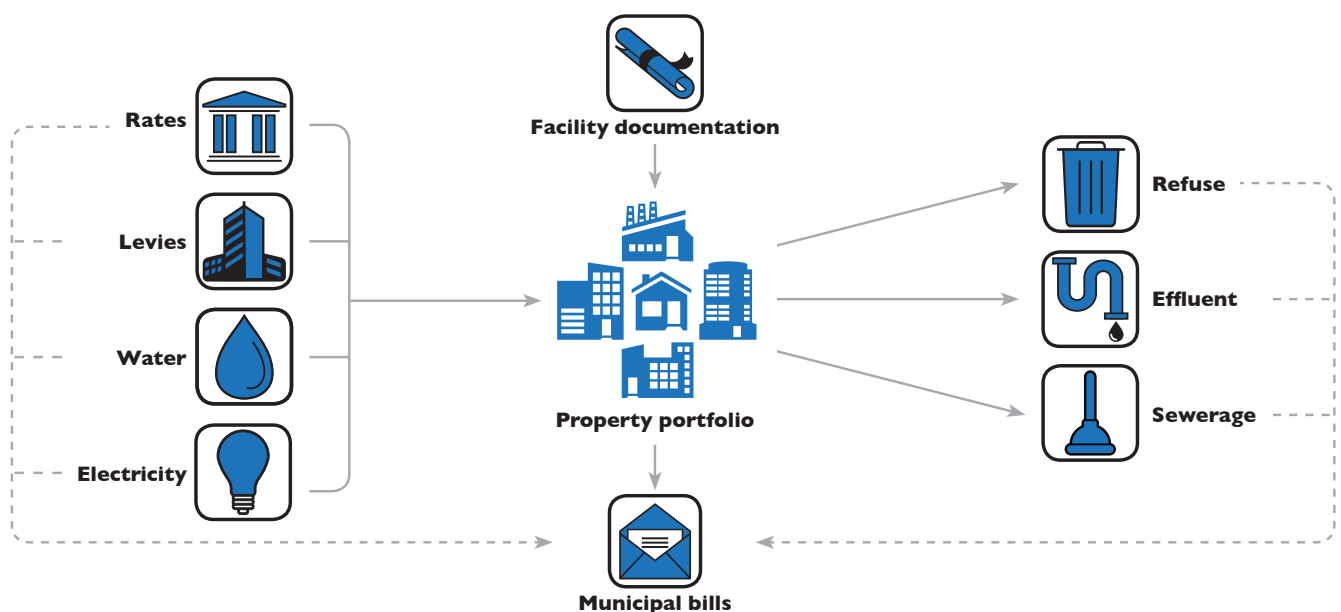
What Municipal Monitor will do for you

- Actively monitor all your municipal costs and volume usage
- Scrutinise and implement municipal cost savings to increase your bottom line
- Manage an online library of facility information, municipal bill and usage data
- Provide company-wide updates and reports for financial forecasting and planning
- Handle and expedite time-consuming municipal liaison on your behalf

How do you benefit from using Municipal Monitor?

- Peace of mind that you will be billed 100% correctly, verified before you pay your utility bills
- Reduce utility costs and get repaid overcharges
- Access all your accounting data, property info and volume statistics, online and on mobile
- Receive copy invoices, bill reconciliations and payment notifications
- Access to our nationwide, multi-site capabilities for your entire portfolio
- Avoid wasted time and effort: let us expedite and handle your municipal dealings on your behalf
- Receive access to our team of legal, financial, technical and valuation experts

All municipal charges scrutinised and managed:



Managing your property portfolio accounts has never been easier

Services	Benefits
Online GIS facilities library	<ul style="list-style-type: none"> ■ Personalised cost and volume consumption statistics ■ Erven and supply point geographic data ■ Downloadable accounting information ■ Hassle free municipal correspondence ■ Documented facility information, including title deeds
In-depth analysis	<ul style="list-style-type: none"> ■ Industry leaders in municipal cost reductions ■ 30 years of experience means we find opportunities that no one else can ■ Significant cost reductions achieved for most clients ■ Receive a refund if previously overcharged
Implementation	<ul style="list-style-type: none"> ■ Cost reductions put in place to reduce your utility bill ■ Receive refunds if you've been overcharged ■ Never deal with municipal queues or call centres again ■ Municipal procedural experts work for you ■ Sign-off required before any action is taken
Follow-through	<ul style="list-style-type: none"> ■ Venn manages the implementation of recommendations from start to finish ■ Progress updates at the touch of a button ■ Status updates for each query or change
Account monitoring	<ul style="list-style-type: none"> ■ On-going monitoring of all your municipal costs and investigation into potential new savings ■ Bill verification within 72 hours, before payment ■ Graphical view of charges and usage volumes ■ Facility reports and cost auditing ■ Downloadable billing spreadsheets ■ Advance warning of valuation/tariff changes ■ Timeously prepared and submitted objections ■ Budgetary implications based on usage trends
Anomaly flagging	<ul style="list-style-type: none"> ■ Detect leaks, incorrect readings and undercharges ■ Notification and resolution of unusual usage activity ■ Venn teams with your engineers and facility managers to solve anomalies and answer queries
Account reporting	<ul style="list-style-type: none"> ■ Access to reports for all facilities with one click ■ Report consolidation based on specified grouping ■ Searchable data by location, meter or account number, utility and facility name